



ITuitive
we do IT...whatever it takes

web: www.ituitive.com
tel. 416-410-0336
fax. 416-410-0336
email: info@ituitive.com
107 Atlantic Ave Toronto, ON
M6K 1Y2

ituitive Business Technologies –

SERVICES AND SOLUTIONS

ituitive Business Technologies is a full service Technical Support and Consulting company that offers a full array of IT and professional services. We can do whatever it takes to ensure your systems and networks are running smoothly. With a large bank of technicians and consultants we have the right solutions to your basic and emergency technical and business problems:

NETWORK SECURITY ASSESSMENTS -HACKING IN FOR YOUR SAFETY

We have assembled a small team of experienced hackers who are ready to hack into your systems. If you are the person entrusted to maintain the integrity of your network and data then it is your responsibility to assure that any opportunity for assault is addressed.

Attacks can include trojans, viruses, data theft, denial of service attacks and others.

We can help close doors to this type of access. Please just imagine yourself in front of your boss trying to explain how your systems were breached when it was your responsibility to assure this does not happen.

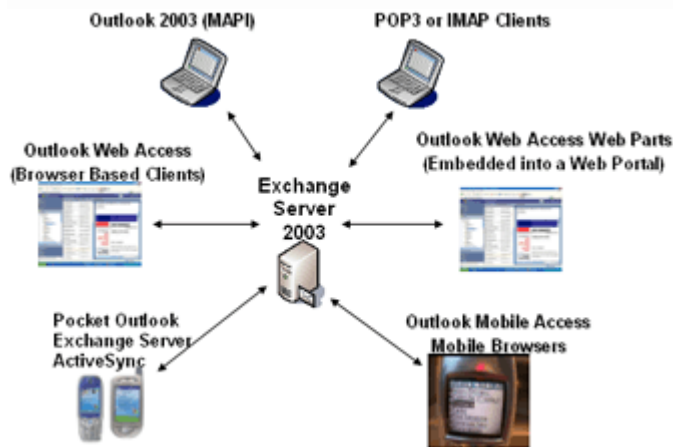
MS Exchange and Small Business Server



Do you want centralized e mail backup, shared calendaring, global address books and better collaboration between staff. MS Exchange and Small Business server is for you. Let our technicians show you the benefits and show why you will love this service.



Microsoft Exchange and Small Business Server



Advantages of Exchange

- Central Back up and Storage of Mail files
- Intelligent Filtering of mail (spam blocking)
- Shared Contacts
- Shared Calendaring and resources booking
- Create meetings for multiple people and rooms
- Outlook over the Web (OWA)
- Out of office assistant
- Auto responders/Auto forwarders
- Rules for filtering and forwarding
- Faster Performance for Loading Mail
- Integrated Calendar and Mail

Increased productivity for IT staff. Administrators can save time and increase productivity with:

- Single-seat administration for Exchange Server and infrastructure through Active Directory service.

Instantaneous, online snapshot and backup of Exchange Server databases and storage groups with the Microsoft Windows Server 2003/2007 Volume Shadow Copy service and Exchange Server 2003/2007.

- Single mailbox restoration.



2. Enhanced security. To uphold the tenets of the Microsoft Trustworthy Computing initiative, Exchange Server 2003/2007 and Windows Server 2003/2007 share the goal to be secure by design, secure by default, and secure in deployment. Exchange Server 2003/2007 protects your messaging environment better with:

- Improved spam controls with Exchange Intelligent Message Filter and support for real-time block lists.
- Secure/Multipurpose Internet Mail Extensions (S/MIME) support and automatic sign off after inactivity in Microsoft Outlook Web Access.
- Updated Virus Scanning Application Programming Interface (VSAPI) and enhanced action and reporting through vendor software.

3. Reduced cost. Exchange Server 2003/2007 offers better server consolidation with more mailboxes per server for Exchange Server 5.5 users:

- Increased performance between Microsoft Outlook clients and Exchange Server 2003/2007 increases productivity and enables Exchange Server mailbox server consolidation scenarios.
- Support for four-node and eight-node clusters when used with Windows Server 2003/2007 operating system, Enterprise Edition.
- Improved performance on replication traffic when used with Windows Server 2003/2007.

4. Anywhere access. Enable your mobile workforce to stay connected:

- Exchange ActiveSync provides direct synchronization between Windows Mobile-based Pocket PCs and Smart phones and other mobile devices such as the palm One Treo 650 and enabled Motorola mobile phones. This capability reduces costs by eliminating the need for additional servers and special services.
- Extensible HTML (XHTML) (Wireless Application Protocol [WAP] 2.x), compressed HTML (CHTML), and HTML browser-based devices and mobile devices that can browse Exchange Server 2003/2007 mailboxes.
- Ubiquitous client access using a single URL for all external client types such as Outlook, Outlook Web Access, and mobile devices.

5. Increased server availability and reliability. With the Windows Server 2003/2007 operating system, Enterprise Edition, you get improved virtual memory management and four-node and eight-node node clustering, plus speedier mailbox recovery:

- Improved cluster failover time
- Improved public folder replication
- Integrated Mailbox Recovery Center
- Recovery Storage Group

6. Faster, easier upgrades and deployment. Exchange Server 2003/2007 makes upgrading easier with:

- More checks to ensure that your earlier environments have been correctly prepared before native Exchange Server 5.5 upgrades.



- Active Directory Connector Wizard that automatically creates connection agreements between Exchange Server 5.5 and Active Directory..
- Public folder migration and new administration tools.
- Easier migration and co-existence using Lotus Notes and GroupWise connectors.

7. Immediate increase in user productivity. Integration improvements with next version of Microsoft Office Outlook 2003/2007 and Outlook Web Access offer:

- Greatly improved Outlook and Outlook Web Access performance that enables high productivity for mobile workers connecting over slow, latent, inconsistent network connections.
- Increased security for Internet access from Outlook through remote procedure call over hypertext transfer protocol (RPC over HTTP) that reduces the need for a virtual private network (VPN) connection when used with the Windows Server 2003/2007 operating system.
- Improved Outlook Web Access interface and features offering a faster, richer, and more useful user experience.

NETWORKING

Whether you are connecting multiple offices or simply connecting a small workgroup, we have what it takes to get you there. Our networking skills cover **Windows 2003/2007 & Windows2000 server** as well as NT4&5, Linux, Unix and Novell.

Network Design, Network Administration & Troubleshooting

If your business is not networked we can get you there. You may have heard all the buzzwords ... network cards (NICs), hubs, routers, switches, etc. We will design and implement the most cost effective network for your business and its needs.

Wireless Networks

Wireless networks make sense for businesses trying to address several networking problems:

- Adding new people without having to hard wire their computers
- People in the company wanting to work in multiple spaces
- For some companies moving into a space without networking cable wireless networking is the only cost effective option.



VPN

With the advent of the Internet, the opportunity has arisen to provide temporary links across the public network between companies and sites. Instead of creating a true private network with all its attendant costs and management issues, we can provide a Virtual Private Network (VPN) with a Remote Authentication Dial In User Service

Rather than maintaining an expensive point-to-point leased line, a company can connect each office or Local Area Network to a local Internet Service Provider (ISP) and route data through the Internet, thereby using shared, low-cost public bandwidth as the communications backbone.

GENERAL TECHNICAL HELP

Supporting your systems and people has become increasingly complicated and highly specialized. We can handle all of your computer system, backup and networking needs. Some of the areas we can assist include:

- Technology Deployment and Rollout (TDR) services
- Hardware and software sales and upgrades
- Database and Custom Software development
- Computer systems help
 - Printer repair and maintenance
 - Troubleshooting and repair
 - Technical help
 - Preventive maintenance
 - Repair
- Support
 - End user
 - Server
 - Software and hardware
 - All Windows OS, Linux, Unix
 - Application and Operating System Patches
 - Microsoft Exchange Server Planning, Installation and Maintenance
 - All applications
- Internet
 - Email hosting (including spam filters & virus updates)
 - Web sites for all budgets and needs
 - Filtering and screening



- Backup and recovery as well as procedures and software to prevent and repair virus damage
- In-house managed servers
- Off-Lease program when hardware goes back off a lease
- Office moves and re-shuffling
- Paperless Fax
- Training & Skills Development



TECHNOLOGY DEPLOYMENT & ROLLOUT (TDR)

From time to time your organization will deploy hardware and software to meet your IT needs. If you already have an IT department chances are you will still need help in deploying simultaneous technology across the organization.

ROLLOUT - TRANSITION

We will develop a comprehensive project plan, including all necessary project management procedures for implementing the solution in the customer's environment. Planning to support the new systems on an on-going basis is also done at this stage. Such planning covers site and facilities preparation, user training, moves/adds/changes procedures, technology refresh and plans for installation and rollout of the new environment.

BUSINESS CONTINUITY & DISASTER RECOVERY PLANNING. MORE THAN BACKUP AND RECOVERY.

ituitive Business Technologies can insure that your business has proper backup and recovery procedures to protect your data, your software, and your business. We offer on-site backup, off-site physical back up services as well as network based off-site back up.

Security & Risk Assessment

If the data on your systems is at all sensitive and can be used by others against you, it is imperative that you guard your business from outsiders. This includes internal access control, e mail access, and external access to your systems. Let **ituitive Business Technologies** consultants assess your exposure and help you work through minimizing your security risks and protecting yourself.

- Onsite/Internal Back Up
- Off-Site Back Up
- Networked/Hosted
- Backup Recovery Services
- Disaster Recovery Planning



HOSTING SERVICES

Web sites

ituitive Business Technologies provides a wide variety of hosting services for your existing website. Our consultants can also work with you to build a website to suit your needs.

E mail Hosting

Tired of Spam and having to constantly worry about viruses? Our e mail hosting offers Spam protection as well as virus scanning on all incoming e mail.

IMAP 4 - Internet Message Access Protocol (IMAP) is a standard protocol for accessing e mail from your local server. IMAP (the latest version is IMAP4) is a client/server protocol in which e mail is received and held for you by your Internet server. You (or your e mail client) can view just the heading and the sender of the letter and then decide whether to download the mail. You can also create and manipulate folders or mailboxes on the server, delete messages, or search for certain parts or an entire note. IMAP requires continual access to the server during the time that you are working with your mail.

Whether you are going to run your own e mail servers or simply have your e mail hosted offsite, **ituitive Business Technologies** can help you select the type of e mail hosting and software that is right for your business.

Hosted Back Up

Our consultants can work with you to set up a hosted back-up for your PC's and servers, which is software that allows your data to be automatically and securely backed up to a remote location each day using the Internet.



CONTACTING US

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